

TRIVOLT

industries

SOS SERVICE | Rush Delivery Schedule Service

PRODUCTION STOPPED TriVolt's SOS Program will get you out of a jam! A 24-72 hour service we offer our customers in urgent need of heaters.

At TriVolt Industries, we believe in working in partnership with our customers, matching our expertise and depth of knowledge to your needs. We ensure the highest quality heaters and stand behind our products with a superior level of before-and-after sales service. We have implemented a successful "SOS Service", a 24-72 hour service we offer our customers in urgent cases.

SAME DAY shipment

- Order will ship same day, PO must be received before 10:00 a.m.
- Applies on standard [mica band heaters only](#).
- 50% surcharge and \$75.00 set-up charge will apply

NEXT DAY shipment

- Order will ship the next day, PO must be received before 1:00 p.m.
- Applies on standard [mica band heaters only](#).
- 30% surcharge and \$75.00 set-up charge will apply

2-DAY shipment

- Order will ship in two business days, PO must be received before 1:00 p.m.
- Applies on standard [mica band heaters only](#).
- 25% surcharge and \$75.00 set-up charge will apply

3-DAY shipment

- Order will ship in three business days, PO must be received before 1:00 p.m.
- Applies on standard [mica](#) and [ceramic band heaters](#).
- 20% surcharge and \$50.00 set-up charge will apply for mica band heaters;
- 25% surcharge and \$75.00 set-up charge will apply for ceramic band heaters.

5-DAY shipment

- Order will ship in five business days, PO must be received before 1:00 p.m.
- Applies on [mica band](#), [ceramic band](#), [power band](#) and [plate heaters](#).
- 15% surcharge and \$50.00 set-up charge will apply to mica band heaters;
- 20% surcharge and \$50.00 set-up charge will apply for ceramic band heaters;
- 50% surcharge and \$75.00 set-up charge will apply for power band and plate heaters

- All rush orders MUST be approved and confirmed before we proceed.
- Surcharge applies to net price.
- SOS service available only on the above mentioned products
- Quantity restrictions may apply.
- Days are regular business days.

Service; Cooperation; Opportunity; Pricing and Efficiency